

Sometimes patients need more time



Appointments can overrun



If you feel you need a longer appointment, please ask





Urgent – book-on-the-day



Routine



**Alternatives** 

URGENT
ON THE DAY



Call or visit reception from 8:15 am



Only patients who need to be seen urgently



Reception will ask questions to allocate clinician

**ROUTINE** 



Call or visit reception after 10:30 am



Non-urgent Routine



Released each day for the same day 1 week, 2 weeks, or 3 weeks ahead

ALTERNATIVES
TO DOCTORS
APPOINTMENT



**Call 111** 



Visit local pharmacist



Advanced Nurse Practitioner

**Physician Associate** 

OTHER MATTERS



Call or visit reception after 10:30 am

Prescriptions

Results

**General Enquiries**